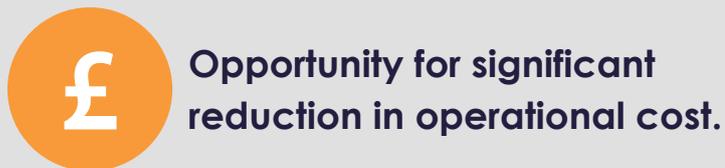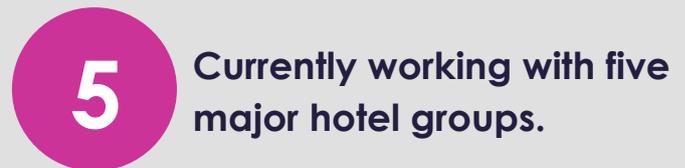# We make time
for Hospitality businesses.

Imagine an employee who works 24 hours a day, 7 days as week and 365 day per year. Who never takes holidays or gets sick. And who never makes a mistake.

At FD Intelligence we make time for various hospitality clients. We utilise Robotic Process Automation (or RPA), which is software that automates routine & repeatable business processes.

Why RPA?

£ Opportunity for significant reduction in operational cost.

Work across & interact with any PMS & wider software.

Why FD Intelligence?

5 Currently working with five major hotel groups.

Sister to hospitality specialists FD Hotel Accounting.

The hospitality sector is ripe for RPA with multiple systems and processes, a need for quick and accurate data and a desire that staff focus on customers not on screens. We have successfully utilised RPA to improve processes in various hospitality businesses, and see more opportunities such as:

- Reservations.
- Business bookings, for example Agent bookings or trade-shows and conferences.
- Finance, such as invoice processing, statement reconciliation & Rate loading.
- Membership management, and integration of Leisure, Spa and/or Golf systems.
- HR / people management, such as Employee onboarding/Offboarding.
- Sales & Marketing, such as Contact Centres, upselling and promotion management.
- Management Reporting, to provide regular performance reports.

Demonstrating real benefits:
- 3-9 month ROI
- Average 30% cost saving
- Reduction of 48% on tedious tasks

Which have delivered:
- Time saving & greater capacity.
- Happier employees and clients.
- Increased revenue & profit.

"In the current economic climate it is more important than ever to have the most efficient processes possible. By implementing the robotic automation of manual processes we have been able to demonstrate our ongoing commitment to efficiency as well as a tight internal control environment."

Ian Bremner, Managing Director, FD Hotel Accounting

To find out more visit www.fdintelligence.co.uk. Or to watch our hospitality video, and see our bots in action, scan this QR code: